

Cancellation Policy

Although we understand that unforeseen events and circumstances may arise from time to time, it is important for our patients to honor their appointments so that your hygienists, doctors, staff and other patients can rearrange their schedules accordingly. Therefore, please be aware that our cancellation policy is as follows:

- You will receive a reminder request 7 days prior to your appointment via text and/or email. We ask that you please confirm your appointment or call the office to get it rescheduled.
- If you do not confirm the appointment, you will receive a second request 2 business days prior to your appointment.
- If you do not respond to this second request, your appointment time will automatically be offered to another patient, and you will be asked to reschedule.

Signature _____ Date _____

Financial Policy

We are committed to your care and look forward to helping you find a comfortable financial solution to manage your oral health. Please remember that your dental insurance is your responsibility. We do our best to estimate your dental benefit but this is never a guarantee of payment. We do require all patients to adhere to the following:

- Alani Dental does accept Care Credit, however, it can not be used to pay for treatment in conjunction with insurance, the in house membership plan, or any other promotion.
- Payments can only be made in installments for multiple visit procedures (maximum of 2 for restorative and 5 for orthodontic treatment) and not in conjunction with insurance. If insurance is expected to cover a portion of the procedure, patient's portion is due in full at the first visit.

Signature _____ Date _____